



## Story activity by service report

### About this report

This report shows summary information about a selection of stories published on Care Opinion.

It was created on **19 November 2019**.

### Which postings are included?

This report shows stories in the **Care Opinion** subscription, which includes All stories.

The report is also filtered to show only All stories about United Lincolnshire Hospitals NHS Trust tagged with any of care, caring submitted on or after 01/11/2018

### This report uses the following options

**Include services with no data:**

Exclude

**Include responses from:**

Responses from anyone

### About Care Opinion

Care Opinion is a not-for-profit social enterprise which enables people to share the story of their care, and perhaps help care services make changes.

**For more information**, contact us via: <https://www.careopinion.org.uk>

## Frequently asked questions

How is story criticality rated?

Story criticality is rated by our moderations at the time each story is moderated. It is a measure of how critical the most critical part of a story is, according to a criterion-based system. Criticality is rated in order to support our filtered email alerting system for staff, and is not intended for publication.

What do the story counts mean?

To the right of an organisation/service you will see a count. This tells you the number of stories listed in the report about that organisation or service (including any services run by that organisation/service).

Why might unexpected services appear in my report?

The services listed in the report depend on the stories that are included, and that depends on how you have filtered the report. So, for example, if you have filtered only according to where authors live, you may find they have used services some distance away.

## Sharing and reuse

Contributors to Care Opinion want their stories to get to those who can use them to make a difference, so we encourage you to share this information with others.

Postings submitted via Care Opinion itself can be shared subject to a [Creative Commons](#) licence. You can copy, distribute and display postings, and use them in your own work, so long as you credit the source.

Material submitted via NHS Choices is licenced under [Crown Copyright](#).

This report summarises **6** services with **99** stories.

Excluding **6** service with no stories

### Story activity by service

This table shows story activity for each service, including the number of stories that receive a response and where the stories originate. Top level services are highlighted followed by any services run by that organisation or service.

All following stories have originated on **Care Opinion**

Service	Stories	Responsiveness	Changes planned	Changes made	Latest story
United Lincolnshire Hospitals NHS Trust	99	92%	2	0	19/11/2019
County Hospital Louth	8	75%	0	0	19/11/2019
Grantham & District Hospital	16	94%	0	0	15/10/2019
Lincoln County Hospital	52	90%	2	0	19/11/2019
Pilgrim Hospital	28	93%	0	0	19/11/2019
Skegness & District General Hospital	3	100%	0	0	30/08/2019

### Story criticality by service

This table shows the number of stories given each criticality rating per service. Only stories which have been given a criticality rating are included in this table.

Service	Rated Stories	Not rated	Not Critical (0)	Minimally Critical (1)	Mildly Critical (2)	Moderately Critical (3)	Strongly Critical (4)	Severely Critical (5)
United Lincolnshire Hospitals NHS Trust	99	0	83%	9%	5%	3%		
County Hospital Louth	8	0	75%	25%				
Grantham & District Hospital	16	0	81%	19%				
Lincoln County Hospital	52	0	90%	6%	2%	2%		
Pilgrim Hospital	28	0	79%		14%	7%		
Skegness & District General Hospital	3	0	100%					

### Story submission routes by service

For each service, this table shows the number of stories submitted via different routes.

Service	Stories	Website	Kiosk	Post	Phone	Unknown
United Lincolnshire Hospitals NHS Trust	99	97%		1%	1%	1%
County Hospital Louth	8	88%				13%
Grantham & District Hospital	16	94%			6%	
Lincoln County Hospital	52	96%		2%		2%
Pilgrim Hospital	28	96%				4%
Skegness & District General Hospital	3	100%				